



An announcement from SEW-EURODRIVE regarding North American Operations

Dear Friends and Valued Customers,

I am writing to give an update on where SEW-EURODRIVE stands regarding the current pandemic. We have plans and procedures in place to help make sure that we have the ability to deliver components and products to our customers. We continue to adapt new processes to safeguard our employees and their families. Furthermore, we have employed some commonly used practices such as social distancing in hotspots or high-risk areas. We are also eliminating all nonessential travel and visitation. This, at times, might come at the cost of a delayed service call, but we have everyone's safety (including yours) in mind first and foremost. When it comes to delivering product—we have normal capacity levels.

Like many businesses, our subcomponent suppliers in China were stressed, but with them either back in full operation or coming back in short order, we have had very little disruption. One of the core strengths of SEW-EURODRIVE has always been our commitment to our customers. In this case, that commitment is and has been achieved through our ability to deliver product from on hand inventory. Before the virus even hit our shores, SEW-EURODRIVE already had a robust inventory of parts to draw from. In fact, we have as of today, maintained our inventory levels.

It is impossible for me to say that there will not be any missed shipments because of safety measures that either governments or SEW-EURODRIVE might take, but I can promise that we will try our best to mitigate impact to your businesses. Thank you for your continued trust; we will get through this together.

As the situation progresses, any updates will be made here.

Sincerely,

Christopher Blickle
Vice President